TOTAL COMFORT

news

Spring/summer 2017 Edition

Greetings from Jim

April Showers Bring May Flowers, and What Does May Brings Us..?

Well, here we are again with the month of May right around the corner bringing us into the beginning of our cooling season. It seems like it took forever for us to get here again with all the weather temperatures changing drastically from week to week. We've learned that in Wisconsin this weather isn't anything new for us.

It's that time of the season we all are getting spring fever and the tulips are beginning to bloom. Spring cleaning may not be at the top of our list of things to do at this time, but it's one of those things that needs to be done. With that in mind don't forget to add scheduling your routine maintenance check on your air conditioner to your spring cleaning "TO DO" list.

With the change of the season we are also bringing a change to Professional Heating and Air Conditioning. We would like to share with all of you that my daughter, Michelle, who has been with us for 19 years has taken on the family business as the new President/Owner. That doesn't mean I won't be around occasionally or involved with the company anymore. It just means that now I will be calling my daughter my boss, of course with a smile on my face:)

These past 33 years have been an amazing journey. I wish Michelle all the success in the world as I continue to enjoy my retirement.

—Jim

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Yes, it's Under Warranty but...

Every season the same questions arise from our customers, "Do I have to have a maintenance check every year?" or "It was just installed a year ago, I don't need a

maintenance check, right?"

Even though your equipment may be only a year old and still under warranty, doesn't mean you

should skip out on having your yearly routine maintenance check. I cannot stress enough how important it is to maintain your new furnace and/or air condiPAGE 2 TOTAL COMFORT NEWS

Yes, it's Under Warranty but... continued...

tioner. What many people don't realize is that even though your new equipment is under warranty, warranty is defined as part failure. Manufacturers will not warranty breakdowns or part failure in your equipment due to lack of maintenance. In fact, most manufacturers are starting to require annual maintenances on their equipment in order to keep the warranty in place.

In some instances, when we submit a part to the manufacturer for warranty we are required to provide proof of routine annual maintenance. If we cannot provide that proof or there is a lapse in routine maintenance, the warranty claim is subject to denial.

Also, keep in mind that the manufacturers require routine maintenances to be done by a licensed heating contractor. Therefore, when a warranty claim is filed and we cannot provided documentation of routine maintenance by a licensed heating contractor, the warranty is once again at risk

for denial.

Professional Heating and Air Conditioning always keep a complete and updated service history of the equipment at your home. So when a problem arises, we are better able take care of everything so that you don't have to.

Call Professional Heating and Air Conditioning today and schedule your annual maintenance check!

Armstrong's 20 SEER Air Conditioner

Armstrong's 20 SEER air conditioner gives you the precision, performance, and efficiency just the way you want them. It also is designed to perform in temperatures up to 125°F. This air conditioner is a variablecapacity unit that will give you the maximum amount of control of the temperatures in your home, energy use, and air quality. It is able to adjust the cooling output with extreme precision to allow you to keep the temperature in your home exactly how you want it. All while using up to 50% less energy than a standard air conditioner.

This air conditioner has a fan

blade designed to reduce turbulence, while the compressor blanket further reduces sound levels while the system is running. Rather than running at one or even two speeds, the scroll compressor uses an inverter motor that can change its speed in small, precise increments. This lets the unit use just the right amount of energy, while holding your temperature precisely where you set it.

Since this air conditioner operates mostly at low speed, it offers greater dehumidification to preserve air quality. It continuously monitors internal components for optimum performance

and fault prevention, and notifies you and us if re-

pairs or maintenances are needed.

For more information of Armstrong's latest 20 SEER air conditioner, call Professional Heating and Air Conditioning today!

"LIFE ISN'T

ABOUT FINDING

YOURSELF. LIFE

IS ABOUT

CREATING

YOURSELF."

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the **Home Page**

Spring has arrived surrounding us all with bright and beautiful colors. Spring fever is in the air which means plentiful out-

door activities and family outings to come. With those events in mind we start to think of all the sweet treats that come along with them. Why not add strawberry lemonade bars to your sweet treat list to share with your family and friends TO THE OVEN. BAKE UNTIL THE FILLING IS JUST SET, 30 TO 35 MINUTES. this Spring. COOL FOR 30 MIN. REFRIGERATE UNTIL FIRM OR AT LEAST 1 With summer close behind

CRUST: 1 1/2 CUPS ALL-PURPOSE FLOUR STRAWBERRY LEMONADE BARS 3/4 CUP (1 1/2 STICKS) UNSALTED FILLING: BUTTER, ICED, AT ROOM TEMPERATURE, 2 1/3 CUPS GRANULATED SUGAR 2 CUPS FREEZE-DRIED STRAWBERRIES 4 LARGE EGGS & 2 LARGE EGG YOLKS & FOR GREASING THE PAN 1/3 CUP GRANULATED SUGAR 3 TABLESPOONS CORNSTARCH 1/3 CUP ALL-PURPOSE FLOUR 3/4 CUP FRESHLY SQUEEZED LEMON JUICE 1/4 TEASPOON FINE SALT 4 TABLESPOONS UNSALTED BUTTER, MELTED PREHEAT OVEN TO 350 DEGREES. CONFECTIONERS' SUGAR, FOR DUSTING FOR THE CRUST: COMBINE THE FLOUR, BUTTER, SUGAR CORNSTARCH AND SALT IN A FOOD PROCESSOR AND PULSE UNTIL THE DOUGH COMES TOGETHER. PRESS THE DOUGH EVENLY INTO THE BOTTOM OF THE PAN. BAKE UNTIL THE CRUST IS GOLDEN AT THE EDGES, LIGHTER IN THE FOR THE FILLING: REDUCE OVEN TEMPERATURE TO 300 DEGREES. MIX THE FREEZE-DRIED STRAWBERRIES IN POWDER; RESERVE. WHISK TOGETHER THE EGGS, EGG YOLKS, SUGAR, AND FLOUR IN A MEDIUM BOWL UNTIL SMOOTH. WHISK IN THE LEMON JUICE, STRAWBERRY POW-DER AND MELTED BUTTER. POUR THE FILLING OVER THE WARM CRUST AND RETURN

so are those crav-

ings for those cold and chilled treats to cool us off. Why not

try watermelon ice pops to cool you and your family off on those scorching hot days. It would also work great as a treat to bring to any event outdoors or even to enjoy by the pool side.

I hope you enjoy these treats as much as I will this Spring and Summer with my family.

Michelle

WATERMELON ICE POPS 5 CUPS SEEDLESS WATERMELON PULP

PUREE WATERMELON AND SUGAR IN BATCHES IN YOUR BLENDER OR FOOD PROCESSOR 1/2 CUP SUGAR 1/4 CUP MINI CHOCOLATE CHIPS UNTIL SMOOTH AND STRAIN INTO A MEDIUM BOWL. COVER AND FREEZE UNTIL PUREE IS 1 PINT LIME SHERBET, SOFTENED SLIGHTLY SLUSHY, BUT NOT QUITE SOLID, ABOUT 2 TO 3 HOURS. REMOVE FROM FREEZ-PLACE TWELVE 5-OUNCE DISPOSABLE CUPS IN A SHALLOW BAKING PAN AND SPOON WA-TERMELON PUREE INTO CUPS, LEAVING ABOUT A 1/2 INCH LEFT FROM THE TOP. PLACE ER, STIR WELL AND ADD IN CHOCOLATE CHIPS. PAN IN FREEZER FOR 2 HOURS, OR UNTIL PUREE IS SOLID, BUT NOT ROCK HARD. ALLOW LIME SHERBET TO SOFTEN A BIT, THEN SPREAD OVER TOP OF EACH PORTION OF WATERMELON PUREE SO THAT IT COMES UP TO THE EDGE OF THE CUP. SMOOTH SHERBET WITH THE BACK OF A SPOON AND COVER EACH CUP WITH PLASTIC WRAP, CUT A SMALL SLIT IN THE CENTER OF EACH CUP AND INSERT A POPSICLE STICK INTO EACH POP SO THAT IT ALMOST REACHES THE BOTTOM OF THE CUPS. FREEZE OVERNIGHT (OR UNTIL SOLID) AND CAN BE FROZEN FOR UP TO TWO DAYS. ALLOW POPS TO SIT AT ROOM TEM-PERATURE FOR ABOUT A MINUTE, THEN GENTLY PULL OUT FROM THE CUPS.

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Holiday Hours

Our office will be closed for the celebration of the following holidays:

EASTER

Friday, April 14

MEMORIAL DAY

Monday, May 29

FOURTH OF JULY

Monday, July 3 & Tuesday, July 4

LABOR DAY

Monday, Sept. 4

24-hour emergency service is always available by calling our office during non-business hours.

"YESTERDAY IS
HISTORY.
TOMORROW IS
A MYSTERY.
TODAY IS A
GIFT. THAT'S
WHY IT'S
CALLED THE
PRESENT."

A Message From Brian



Owning your home for the first time is an exciting time, but it is also a learning experience. All of the issues that your landlord or parents may have taken care of, are now your responsibility. This includes your heating and cooling system. I'd like to take the time and share a few tips with you.

First and foremost, keep your furnace filter clean! As a general rule, your furnace filter should be replaced every six weeks to three months, but certain factors may require a more frequent replacement. The easiest way to remember your furnace filter is to mark your calendar for the first of every month for a filter change. Check your furnace filter and replace it if necessary. A dirty filter can cause your furnace and air conditioner to fail resulting in an expensive service call.

Many first time homeowners may assume that they will save money by closing off heating and cooling vents in unused areas of the home. This couldn't be further from the truth. In fact, you are wasting energy and money when you close your vents. When the system was designed, it was designed for a specific amount of air flow. When you block your vents, your equipment has to work harder due to the lack of airflow. So in the short-term, it is a waste of energy and money and in the long-term you are shortening the life expectancy of your equipment.

Finally, refrigerant in an air conditioner is not a fuel that gets "used up". If your system is low on refrigerant that is because there is an underlying reason, usually a refrigerant leak. Left unattended, refrigerant leaks can get worse and cause serious damage, so recognize the early signs; does your home not cool to the set temperature, is the air coming out of your registers cold and is your thermostat reading accurately.

As you start another chapter in your life as a homeowner, get into the habit of maintaining your heating and cooling equipment regularly. In the end, you'll not only save on energy but you'll save money as you extend the life of your equipment. As always, if you do development a problem with your furnace or air conditioner, Professional Heating and Air Conditioner is ready to help!

Brian

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\$15 OFF

The purchase of a Bi-Annual Service Agreement!



Offer good May 1, - Dec. 31, 2017

\$10 OFF

Your next emergency service call !!



Offer good May 1, - Dec. 31, 2017

Your Pre-Season Checklist

Remember to always check the following items <u>before</u> the warm weather hits...

- √ Turn your thermostat to the cool position.
- √ Change your batteries in your thermostat.
- Look at your furnace filter and change if necessary.
 Rule of thumb...You must

be able to see through it.

- Remove the cover from the air conditioning unit.
- √ Make sure the breaker for the air conditioner is turned on.
- Call Professional Heating and Air Conditioning to schedule your preventative maintenance.

Important Tip: If your equipment fails <u>do not</u> reset power at the furnace, thermostat or cir-

cuit breaker. With the newer technology, valuable information is stored within the circuitry and it may be lost when the unit is turned off.

"IT'S NOT
WHETHER YOU
GET KNOCKED
DOWN, IT'S
WHETHER YOU
GET UP."

-VINCE Lombardi

Honeywell Lyric Wi-Fi Water Leak & Freeze Detector

With the Honeywell Lyric Water and Freeze Detector you can have the relief of knowing that if your home ever were to have a leak or frozen pipes, you will get an early warning. Water leaks and frozen pipes can cause some serious damage to your home. By catching them early, you can avoid expensive repairs and the loss of any important items in your home.

The detectors can be placed near sump pumps, water heaters, washers and dryers, under sinks, and etc. All you need to do is download the app after installation, and then if any freezing or leaking occurs you will be alerted by the app no matter where you are.

The detector works with the Honeywell Lyric App and it's battery operated (lasting up to three years). It connects to a standard home Wi-Fi directly, there is no need for an extra hub. The status LED lights and

buzzer help to notify a leak detection.

It also shows the temperature and humidity, acting as freeze protection also. So when you are away on vacation, if your furnace stops running as the temperature falls in your home you will be alerted. Protect yourself now from unwanted damage, get the Honeywell Lyric Water Detector.

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Professional Heating and Air Conditioning

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WE'RE ON THE WEB!

Www.proheating.com

When it comes to heating and air conditioning, a fair weather friend won't do. Come to the company you can rely on... a company founded on a dream, expert knowledge and hard work. Come to Professional Heating and Air Conditioning. We work every day to give you the very best!

You Can Always Depend Upon A Qualified **Professional**

Are your ducts dirty?

service

on an

Air duct cleaning is a home maintenance that many people overlook. Air duct cleaning is not a required annual maintenance for most homes. Gener-



Before duct cleaning



After duct cleaning

Duct cleaning can preserve the life of your heating and cooling systems and at the same time make those systems more efficient. Increased efficiency and longer lasting equipment means decreased heating and cooling costs for you, the homeowner.

Dirt, pollen, smoke, pet hair, dust mites and even dead skin accumulate in the ducts and adheres to the duct surfaces and to the furnace and air conditioning components. This accumulation creates the perfect

breeding ground for bacteria, mold and other fungi. Every time you turn on either your heating or cooling systems, these contaminants get blown into the air you and your family breathe.

It is estimated that poor air quality directly results in one billion dollars of medical costs annually.

Call Professional Heating and Air Conditioning and schedule an appointment to have your ducts cleaned.